

## **R. E. Gilmore Investments Corp. (Gilmore) Environmental Commitment Statement**

**R. E. Gilmore Investments Corp. and its various operating units are focused on providing integrated supply chain solutions to a global customer audience. The company's core activity of print and fulfillment is supported by a well rounded blend of value add services that include, but are not limited to, integrated order management services, call centre services, data analytics, third party materials management, letter-shop & mailing, and project management services.**

**The company has developed over the course of time from being a regional provider to a global supply chain solutions provider and is currently recognized as the leading provider within its core market verticals.**

**Customer Focus:** Gilmore understands that its existence is solely based on its customers and as such, the company strives to understand its customers current and future needs in order to meet and exceed market expectations.

**Leadership:** Gilmore's leaders establish unity of purpose, direction and the internal environment of the organization. They create the atmosphere in which employees can become fully involved in achieving the organization's objectives, producing a quality product in healthy and safe work conditions with minimal impact on the environment.

**Involvement of People:** People at all levels of the organization are encouraged to share ideas and become involved in supporting business, quality, safety and environmental objectives.

**Process Approach:** Gilmore supports a process approach to management following a "Plan, Do, Check Act" (PDCA) cycle.

**System Approach to Management:** Gilmore is committed to supporting a system approach following management system standards relating to the environment as well as occupational health and safety.

With respect to the Environment the following certification programs have been adopted:

- ? ISO 14001 – *Environmental Management Systems*
- ? FSC COC - Forestry Stewardship Council Chain of Custody Certificate Number SGS COC-003284
- ? Environmental Choice Program – EcoLogo Certification - CCD 041 – Lithographic Printing Services and CCD 141 – Digital Printing Services

With respect to Safety the following certification programs have been adopted:

- ? OHSAS18001 – Occupational Health and Safety Management
- ? IAPA Safety Groups

With respect to Quality, the following certification programs have been adopted:

- ? ISO 9001 – Quality Management System
- ? Doculink International Inc – Certificate Number – CA99/1489.1
- ? Gilmore Global Logistics Services Inc. Certificate Number – CA02/2729

**Continual Improvement:** Gilmore is committed to reviewing existing processes, analyzing mistakes or concerns, identifying root cause and implementing corrective action to prevent recurrence.

**Supplier Relationships:** Gilmore is committed to working with suppliers who are equally committed to creating value for customers and establishing mutually beneficial relationships.